



Sun Trip Preserver Purchase Rules

When to Buy?	<ul style="list-style-type: none">• Should be purchased with initial payment, or within 21 days• <u>Cannot</u> be purchased once a guest has departed for their trip• <u>Can</u> be purchased up until the balance due date or 30 days prior to arrival
When is the policy Effective?	<ul style="list-style-type: none">• The Effective Date of the policy is 12:01 a.m. <u>the day after purchase</u> (guest's time zone)
Can a policy be returned?	<ul style="list-style-type: none">• The policy can be returned within 14 days of purchase, provided:<ol style="list-style-type: none">1) a claim has not been filed2) guest has not departed for their trip
What about Pre-Existing Condition Exclusion Waiver?	<ul style="list-style-type: none">• Policy must be purchased within 21 days of Initial Payment/Deposit in order for the Pre-Ex Exclusion to be waived. Guests must also be well at time of purchase.• PLEASE REFER ALL SPECIFIC & PRE-EX / MEDICAL QUESTIONS TO THE CLAIMS TEAM: 866-889-7409

Hurricane purchase rules:

(The purchase rules above still apply)

When there is a **named Tropical Storm**, guests can purchase travel insurance and have the Hurricane-related benefits, should that Tropical Storm later be upgraded to a Hurricane.

Once a named storm is upgraded to a **Hurricane**, the hurricane-related benefits are not available, though the policy can still be purchased.